

Small Business Accounting



Secure remote access through Remote Helpdesk



Remote Helpdesk is a JM&Co. service that allows our accounting and/or IT professionals to remotely access your computer while you watch. No longer do you need to wait for an onsite visit. Instead, you simply logon to a secure webpage (www.JMCo.com/helpdesk), follow the prompts, and one of our support staff will be granted access to your computer. While we are remotely controlling your computer, you can watch and interact.

This service is perfect for accounting application support & training, computer or network support, and quick problem resolutions. Additionally, Remote Helpdesk allows us to easily send and receive files directly between computers. No more confusion and wasted time sending copies of files back and forth between offices.

- Simple web-based setup
- Secure server
- Password protected accounts
- No disruption of your work